

# Coges Nebular cloud is now part of Vendon Cloud.



Coges and Vendon continue to deliver unified solutions for vending and coffee operators, combining expertise in payments and IoT connectivity.

Coges Nebular Cloud is integrating into Vendon Cloud, bringing its features to all Vendon Cloud users. As Coges' cloud platform, Nebular has helped operators track transactions, monitor machines, and optimize operations.

This integration creates a single, more advanced platform, combining telemetry and payment data for greater control and efficiency.

In this guide, we'll cover what this means for your business, the new features, and the transition process.

### The Goal and Benefits of the Merge

By combining Coges' 48 years of payment expertise with Vendon's advanced telemetry, we are creating a unified, all-in-one platform for vending and coffee operators.



This change aims to **provide the best-in-class vending and coffee** machine management tools, designed to cut costs, boost efficiency, and drive profitability.

# How exactly will this affect Vendon Cloud users?

#### If you have Coges payment systems

The benefit for vending operators – Vendon Cloud users with Coges payment systems – is the ability to manage all payment devices and machines through a single platform.

Previously, remote updates for coin changers, bill validators, and firmware were handled through Nebular Cloud. Now, everything will be streamlined into one system, leading to simpler device management, fewer site visits, faster troubleshooting, and reduced maintenance costs.

#### If you don't have Coges payment systems

Your Vendon Cloud user experience will remain seamless, with no disruption to your operations during the integration. However, this integration introduces several usability improvements, including:

- enhanced scheduling,
- planogram updates for more efficient stock management,
- and greater customization options for data visualization.

### How will this benefit Vendon Customers?

This integration provides Vendon customers with the flexibility to choose from a range of IoT and payment solutions offered by Coges and Vendon– all managed through a single platform.

By combining payments, telemetry, and loyalty in one system, it offers a true one-stop solution that simplifies operations, eliminates the need for multiple systems, and makes managing your business easier and more efficient.



# When Will This Happen?

The initial stages of integration will be visible during April, starting with visual updates to the login page. Additional functionalities will be rolled out gradually in the coming months to ensure a smooth transition.

# FAQ

#### 1. Will there be any planned downtime?

The integration will be implemented in stages to ensure a smooth transition. We've designed the process to minimize disruption and maintain continuous service throughout the update.

#### 2. Will anything change in the Vendon Cloud interface or user experience?

The main change you'll notice initially will be visual updates to the login page. Additional functionalities will be gradually introduced over the coming months, but these will not impact the overall Vendon Cloud interface.

#### 3. Will I need to do something to get the additional features?

For Coges hardware users, no action is required. All additional features will be automatically added once the integration is complete.

# 4. Will there be any changes in pricing or subscription plans for existing Vendon Cloud customers?

No, existing Vendon Cloud users will have access to these new functionalities free of charge.

#### 5. Where can I get more information?

- Our Support team
- Vendon Cloud "Quick Start Guide"

Stay tuned for more information!



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